

Employee Spotlight

Melodie Stairs

Can you briefly describe your role as Medical Staff Coordinator?

More often than not, a medical staff coordinator will sum up their role by stating that we process initial and reappointment applications for physicians and allied health professionals to ensure quality care for our patients; but it is truly so much more than that. A coordinator must have a passion for what they do; otherwise we are simply compiling data and not evaluating it. A dedicated coordinator obtains a provider's detailed information regarding their education, training, medical knowledge, clinical judgment, communication, and professionalism. Each component must be in line with the privileges that they have requested to practice here at Children's, and must meet not only the criteria in our medical staff bylaws, policies and procedures, but also national, state, and The Joint Commission standards. Confirming that this criteria is met requires an extensive credentialing process with attention to detail and a culture of process improvement. I am proud to be a part of a team which has been recognized as using Best Practice methods, and I look forward to continued growth as we adapt to new concepts and technologies.



How long have you worked at Children's?

I have been with Children's since May of 2013.

You recently achieved your certification as a CPCS (Certified Provider Credentialing Specialist) what is something about this achievement you are celebrating.

To sit for the CPCS exam, you must already have three years of experience in either a hospital, managed care, or contracted credentialing setting. Because this certification is adaptable to each of the three settings, the exam covers a diverse range of information and skill sets. Studying for each of these settings served to remind me how quickly the healthcare industry is adapting to our ever changing society, new technology, and preventative concepts. How stimulating to be in a line of work that is never stagnant, ever expanding, and will always drive us towards self & healthcare improvements.

Why Children's?

When I moved from Virginia, I left an environment of few options, and into a vast new world called Dallas. I admit to being somewhat overwhelmed at the number of hospitals and opportunities that presented themselves. It was certainly a good problem to have, but it meant that I had to do my homework before choosing my new work family. It did not take long to notice that Children's stood tall among the rest, boasting not only

numerous awards and certifications, but a mentality of growth. I quickly learned that our Medical Staff Services department was comprised not only of top notch coordinators, but that each coordinator brought with them passion and years of knowledge from multiple settings. I knew then that I wanted to be a part of this team because we give each other perspective and a basis for improvement.

If you auditioned for a talent competition, what would your talent be, what would you do?

A tough call between singing something from an old Patsy Cline record, or drawing.

What is the one food you cannot live without?

Rice Crispy Treats (family tradition), and the mixture of freshly diced roma tomatoes, avocado, mozzarella, and pesto. I can't stop.

What is the best reward anyone can give you?

Respect. It's what drives us to be better people, harder workers, and positive motivators for others. In regard to our credentialing department here at Children's, each coordinator is an extremely driven and dedicated professional who cuts no corners and leaves no question un-addressed. We take earning the respect of our medical staff very seriously, and go the extra mile to ensure that once gained, their respect is validated.
